

PRIVACY POLICY

At Synergy Asia Bunkering, we are committed to protecting your privacy and ensuring the security of your personal data. This Privacy Policy provides details on how we collect, use, disclose, and safeguard your personal information across different jurisdictions, in compliance with the Personal Data Protection Act (PDPA) of Singapore, the General Data Protection Regulation (GDPR) of the European Union, and other applicable international privacy laws.

Collection of Personal Data

We collect personal data that you provide directly to us, such as when you visit our website, contact us for inquiries, or use our services. This data may include your name, email address, telephone number, company affiliation, and any other information you choose to provide. Additionally, we collect technical data through cookies and similar technologies that track your use of our website.

Purpose and Basis of Processing

Your personal data is processed for the purposes of:

- a. Delivering our bunkering services and customer support.
- b. Enhancing your website experience and improving our services.
- c. Communicating with you, including promotional communications where you have agreed to receive such messages.
- d. Complying with legal and regulatory obligations.

The basis for processing your personal data includes your consent, the need to fulfil contractual obligations with you, our legitimate interests in operating and improving our business, and compliance with legal obligations.

International Data Transfers

Given our global operations, your personal data may be transferred to, stored, and processed in countries outside of your country of residence, including but not limited to Singapore and countries within the European Union. We take appropriate steps to ensure that transfers of personal data are in compliance with applicable data protection laws and that your data is securely managed and protected.

Your Rights

Depending on your jurisdiction, you may have certain rights regarding your personal data, including:

- a. The right to access and request a copy of your personal data.
- b. The right to request rectification or erasure of your personal data.
- c. The right to restrict or object to the processing of your personal data.
- d. The right to data portability.
- e. The right to withdraw consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

To exercise these rights, please contact us using the contact information provided below.

Data Retention

We retain your personal data only for as long as is necessary for the purposes for which it is collected, including as required by legal, accounting, or reporting obligations.

Changes to This Policy

We may update this privacy policy from time to time. We will notify you of any changes by posting the new privacy policy on our website. We encourage you to review this policy periodically for any changes.

Contact Us

If you have any questions or concerns about our Privacy Policy or data processing practices, please contact us at:

Synergy Asia Bunkering

Address: 320 Serangoon Road #13-09 Centrium Square, Singapore 218108

Email: sales@synergyasiabunkering.com

This policy was last updated on 28th March 2024.